

YWCA IS ON A MISSION



Quest

Quest provides skills that managers need in order to successfully get work done through others. Leading a team requires an understanding of group dynamics, coaching, performance management, and organizational influence.

Who Should Attend

Quest is ideal for new managers, experienced managers who have not had formal training, and those who could use support making the transition from individual contributor to a leader of others.

Participants represent a variety of industries including manufacturing, nonprofit, legal and professional services.

Schedule: October 2018 – March 2019

Day 1	October 11, 2018	<ul style="list-style-type: none">• Orientation• Strengths-based Leadership
Day 2	October 12, 2018	<ul style="list-style-type: none">• Communicating with Confidence & Credibility
Day 3	November 9, 2018	<ul style="list-style-type: none">• Cultural Competency & Managing Unconscious Bias• Leading with Emotional Intelligence
Day 4	December 13, 2018	<ul style="list-style-type: none">• Feedback and Assessing Leadership (360 review session)
Day 5	December 14, 2018	<ul style="list-style-type: none">• Immunity to Change• Stress Management & Self-care
Day 6	January 11, 2019	<ul style="list-style-type: none">• Leadership and Gender in the Workplace• Working with Multiple Generations
Day 8	February 7, 2019	<ul style="list-style-type: none">• Managing Cross-Cultural Conflict• Negotiating for Success
Day 7	February 8, 2019	<ul style="list-style-type: none">• Strategy and Organizational Change
Day 9	March 14, 2019	<ul style="list-style-type: none">• Executive Presence/Packaging Yourself for Success• Developing your Team / Mentoring & Coaching
Day 10	March 15, 2019	<ul style="list-style-type: none">• Developing your Personal Leadership Plan• Closing Session / Graduation

Time: Sessions typically run 9:30am-4:30pm

Location: Sessions are typically held at the Educational Service Center (ESC) of Northeast Ohio, Essex Place, 6393 Oak Tree Blvd. S, Independence, OH 44131. Google maps: <https://goo.gl/maps/Kzg6EGdbqXy>



Greater Cleveland

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